



Terms and Conditions

Please read the updated Terms and Conditions and acknowledge

- A "Client Detail" form must be completed upon enrolling and details to be updated if necessary.
- Terms and Conditions read and returned to Select Sports Coaching signed.
- To guarantee and confirm participation in programmes, **full payment** must be received before the start the term or the first session (excluding swimming lessons).
- Overdue invoices or any lessons not paid before the first session **will** incur a late payment fee of \$30.00.
- Members of Mosman Lawn Tennis Club qualify for a 10% discount off the term coaching fees and accessories purchased (+\$20.00) from the Pro Shop (please refer to Membership for further information regarding MLTC.) Term fees received after the term/first session has commenced are not eligible for the discount.
- Late bookings will be accepted during the term. Pro rata will take effect in week 3 of the term, otherwise the full term fee must be paid and make up lessons arranged.
- It is the responsibility of the individual/carer to inform Select Sports Coaching of any medical conditions including injuries that may affect or restrict the participant's physical ability or participation.
- Upon enrolment you agree to Select Sports Coaching collecting and maintaining enrolment information on a confidential database that is only used by staff to contact you regarding you or your child's participation and will be deleted if requested.
- Allow Select Sports Coaching to obtain medical assistance if required and to reimburse Select Sports Coaching for any expenses related to the incident.
- Select Sports Coaching employees are not responsible for supervising children outside of their lesson time.

Cancellation Policy:

- Select Sports Coaching must be notified in advance if you are unable to attend a session. Notification must be received prior to 9am on the day of the lesson either by phone, SMS or email.
- You will forfeit the session and the fee if notification is not received or you are unable to produce a medical certificate.
- Where possible, you may be booked into an alternative session within the current term.
- All lessons are booked as block bookings therefore the missed session must be completed within that booking period.
- These sessions cannot be credited or deducted from fees and it is your obligation to attend the rescheduled make-up lesson time advised.
- Credit requests may be considered and actioned individually by Sports Select Coaching management and NOT the coaching staff.
- Approval of credit requests will allow you to use the credit for the following session you are able to attend. The credit only has a validity of 3 months.
- Please be aware you must advise the office staff in person, SMS or email and NOT the coaches of cancellations.
- Select Sports Coaching reserves the right to change class time and/or teachers, or to combine or cancel classes if necessary. Where possible we endeavour to keep the schedules up-to-date on our website.

Public Holidays:

- Public Holidays that occur within the term calendar will be taken as a make-up lesson.
- Select Sports Coaching will attempt to limit the amount of holidays within the term calendar.

Use of Image

- Allow Select Sports Coaching to take photographs and/or videos of your child in the program for the use in promotional material, advertising and publicity of our classes and activities only.

Fee and payment of Private Tennis and Swimming Lessons (shared or individual)

- Any sharing of the cost is the responsibility of the customer/parents not Select Sports Coaching
- The lesson must be booked and paid for by one customer/parent under one "Profile"(account) only.
- All participants must complete a "client detail form" and sign the Terms and Conditions and return it before the start of the first lesson.
- Any financial adjustments/arrangements between various customers/parents organising a shared lesson is the responsibility of those customers/parents and not Select Sports Coaching.
- If any customers/parents of a shared lesson wish to make a cancellation it is up to those customers/parents to inform each other and decide upon whether the entire lesson be cancelled (standard cancellation terms apply), or just one customer/child attend that lesson.
- The full fee applies irrespective of whom or how many people attend the lesson.
- A private lesson is a lesson tailored for an individual. If agreed upon, 2 or 3 persons can be booked into a lesson for a specific duration.
- A group constitutes 4 or more persons booked into a lesson for a specific duration.
- The fee will be agreed upon enrolment.

Attire and court etiquette

- Mosman Lawn Tennis Club rules stipulate that participants must wear tennis/sports attire and tennis shoes. All participants must wear a cap/hat and bring a drink bottle to the session.
- Please arrive at the courts 5mins before the lesson.
- Only players have access to the courts and areas where lessons are conducted unless in agreed with the Select Sports Coaching management staff.
- The grass courts and the embankments are not a playground. MLTC requests that children not play in the area beyond the fenced gate.
- The balcony area is out of bounds for all children under the age of 16 years
- All students must be treated fairly and equally
- All students must respect the court environment and treat it and necessary tennis equipment with care
- All students must listen to and respect coaches at all times
- All students must treat each other fairly and kindly

In the case of inclement weather:

- All lessons are considered ON (and 100% of the lesson fee applies), irrespective of the weather.
- No credits are provided for any weather related conditions unless agreed upon by the Select Sports Coaching staff.
- If you are in doubt about the weather conditions at Mosman Lawn Tennis Club please phone 0401 298 982

In extreme conditions the following will apply:

Junior programmes: an indoor modified tennis session will be taken in the club house with activities appropriate for the different levels.

Adult group sessions: Lessons will be conducted within the block /booking.

Swimming lessons that are cancelled (less than 50% of the lesson completed) due to inclement weather conditions will be completed on an alternative time/day as arranged by Select Sports Coaching management.

Casual Court Hire

- Court hire bookings at Mosman Lawn Tennis Club are managed by Select Sports Coaching.
- Court booking can be arranged via phone (0401 298982) or email enquiries@selectsportscoaching.com and must be paid for at the time of the booking.
- No refund or credit for cancelled court hire.
- The cost per hour is as per our Court Hire Rates.
- The courts cannot be hired during the MLTC members allocated times. Please see the MLTC website www.tennis.com.au/mosmanlawntennisclub

DISCLAIMER OF LIABILITY

- The client hereby agrees to provide the following release of all claims and waiver of liability to Select Sports Coaching; the client waives any and/or other rights and any claims resulting there from the client may now and in the future have against and the client releases from all liability and agrees not to sue Select Sports Coaching, it's employees, agents and independent contractors for any loss or personal injury, death, property damage or other loss sustained by the client as a result of the participation in any coaching program provided by Select Sports Coaching, or due to any cause whatsoever and including negligence at Common Law on the part of its employees, agents and independent contractors and the client agrees to indemnify against any claims brought against the client or any other person on behalf of the client in respect of such injury, loss or damage.
- The client accepts and acknowledges that there are inherent risks involved in sports participation particularly swimming, multi-sport, tennis and fitness sessions and by agreeing to undertake coaching in those activities acknowledges and agrees to accept those risks.
- Where the client of Select Sports Coaching is a person under the age of 18 years then in signing this document, the client's parent or legal guardian (hereinafter referred to as the parent) accepts on behalf of the client the terms and conditions set out herein and agrees to the client participation in the coaching activities provided by Select Sports Coaching.
- Further the client/parent agrees to indemnify Select Sports Coaching in relation to any claim made by the client against Select Sports Coaching in respect of any injury loss and/or damage sustained by or occasioned to the client as a result of the participation in the coaching activities provided by Select Sports Coaching.

I have read and understood the Select Sports Coaching Terms and Conditions

Sign:

Date:.....

NAME:.....